

darktable - Bug #11606

Mac OS Crash when opening preferences

05/10/2017 07:42 AM - Joel Charriere

Status:	New	Start date:	05/10/2017
Priority:	Low	Due date:	
Assignee:		% Done:	0%
Category:	General	Estimated time:	0.00 hour
Target version:	2.6.0	bitness:	64-bit
Affected Version:	2.2.4	hardware architecture:	amd64/x86
System:	Mac OS X		

Description

Darktable for MacOS crashes every time I try to open the "preferences" window. It used to work perfectly, just started today. I tried uninstalling and reinstalling Darktable, but the problem persists. I've included the error log that my computer asks me to send to Apple. Hopefully somebody can figure this out. Thanks!

History

#1 - 05/10/2017 01:58 PM - Tobias Ellinghaus

Do you have some strange preset names in your database? The backtrace looks a little odd so I am not completely sure what is happening there.

#2 - 05/10/2017 06:55 PM - Joel Charriere

If you mean Presets for modules, I only have 2 that I've made, named Film Faded Matte, and pro400H skin tones. If that's not what you meant, I'm not sure I understood, please elaborate.

#3 - 05/10/2017 08:43 PM - Tobias Ellinghaus

Yes, that's what I meant. If your ~/.config/darktable/data.db isn't too big I'd like you to upload that.

#4 - 05/10/2017 09:15 PM - Joel Charriere

- File data.db added

Here it is.

#5 - 05/11/2017 04:19 AM - Joel Charriere

You're definitely on the right track with the .config folder files, because I moved them to the trash, and when the app restarted and created new ones, it works fine again.

I put back the original library.db file and it still works.

I notice that in the new folder, there are NOT 2 files present in the old one: data.db.lock and library.db.lock

#6 - 05/11/2017 11:30 AM - Tobias Ellinghaus

The .lock files are just leftovers from the crash. You can safely delete them after a crash.

#7 - 05/11/2017 11:52 AM - Tobias Ellinghaus

- File data.db added

So, I had a look at your data.db and it seems that there are two instances of the "Film Faded Matte" preset. One for the tone curve and one with a garbled module name (and some other issues). Can you remember if you added those inside darktable manually or if they came in from some style? Attached you will find a copy of data.db with the bad entry removed.

#8 - 05/11/2017 04:47 PM - Joel Charriere

Thank you Tobias!! That worked!

I replaced all the original files back in the .config folder, including the data.db file you sent and it works perfectly. My presets are back.

I had added the Film Faded matte preset by myself. I don't know how it could have appeared with a jumbled module, but, if in the future this happened again, what software would I use to to open a .db file to fix this myself?

Your help is greatly appreciated! I desperately was wanting to change keyboard shortcuts and couldn't get to them! :)

#9 - 05/11/2017 05:04 PM - Tobias Ellinghaus

I used `sqlite3` on the command line. There are GUI tools, too. But you need to know some SQL to fix that manually.

#10 - 12/24/2017 01:20 PM - Roman Lebedev

- *Target version changed from 2.4.0 to 2.6.0*

Files

error message details.txt	113 KB	05/10/2017	Joel Charriere
data.db	192 KB	05/10/2017	Joel Charriere
data.db	192 KB	05/11/2017	Tobias Ellinghaus